

Booking and Privacy Policy

We are an independent restaurant and rely on reservations being honoured. We kindly ask that should you need to make any amendments to your booking, that you do so as soon as possible. You can contact our reservations team on 01782 502266 they will be happy to help.

Please do make us aware of any special requests you may have along with any allergies or dietary requirements. If your reservation is for a party of 7 or more or Friday, Saturday or Sunday your debit/credit card details will have been requested to secure the table. Your credit card details are securely kept with a third party called Stripe and will only be charged if the cancellation terms are not met.

We ask for 8 hours' notice of a cancellation or reduction in numbers and reservations that fail to give this notice will automatically incur a £10pp fee.

Please note on Special Dates the full payment will be taken if members of your party fail to give 72 hours cancellation notice.

We politely ask you to contact us if you are running late as we can hold your table for 15 minutes and will release it if we have not been contacted and the cancellation charge made.

By making a reservation at THE STAFFORD ARMS, BAGNALL, STOKE-ON-TRENT you agree to our reservation cancellation terms above.

In terms of your personal data, we do not pass this to any other party and it is retained for a period of 24 months. We look forward to welcoming you to The Stafford Arms.